# A Leader's Approach to Cyberviolence & Cyberbullying



Healthy Relationships
A Leader's Approach
to Cyberbullying
and Cyberviolence

Session 1 Tuesday, December 3, 2024 10:00 - 11:00 a.m. EDT







## **Housekeeping Items**



- Recording: Today's session will be recorded. Images may be posted on social media, and the recording may be made available for viewing later
- Interactions: Please mute your microphones. Raise your hand when you wish to ask a question. Participants will be invited to unmute and speak. We encourage you to turn on your camera when speaking, but this is not necessary.



• Social Media: Please share your ideas and key takeaways from today using your social media feeds and invite colleagues to join us in future meetings.

















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# Goals of the Cyberviolence & Cyberbullying Series

## A Leaders Approach to Cyberbullying and Cyberviolence

- Share existing resources and partnerships
- Increase awareness of cyberviolence and cyberbullying supports and responses
- Gather feedback from Principals and Vice-Principals about your thoughts and needs with respect to planning for or responding to incidents of cyberviolence and cyberbullying in your schools

**Session 1 -- December 3** What's happening now? What's available for leaders?

**Session 2 -- January 23** Who do leaders talk to? What can leaders do?

**Session 3 -- March 18** What's new for leaders in the evolving digital landscape?

Session 4 -- May 1 How do leaders plan?







# Healthy Relationships In a Digital World Toolkit

## **CPCO Toolkit**



## **OPC Toolkit**



Includes list of Victim Services across Ontario and translated documents.







## **OPC** Website

Parent\*and School Engagement

66 ... for parent engagement to be most impactful, school learning must go into the home and home learning must be brought into the school ... Parent engagement happening both on and off of the school landscape.  $\P$ 

Pushor, 2019

There is a difference between cyberviolence and cyberbullying

- . Cyberviolence: Umbrella term used to describe a wide range of online behaviours that are intentionally done to hurt others.
- . Cyberbullying: Behaviour directed towards another individual or group with the intent to cause emotional harm through the use of technology such as the internet and electronic devices.

Cyberbullying occurs when there is an unequal balance of social, emotional or physical power. This power can be real or perceived and there is repetitive behaviour of hurtful actions.

#### Did you know?

- 1 in 5 Canadian teens have witnessed online bullying
- 25% of kids between 12-15 have witnessed cyberbullying
- . 51% of all teens have had a negative experience with social networking
- . Most apps, if not all, have a 'User Guide' to help us learn

#### You know your child.

#### Have you noticed they are

- having trouble sleeping
- · less interested in school, hobbies, activities
- · showing changes in personality
- · avoiding devices
- · interacting less with family and friends or prefer being alone and/or
- · overreacting.

These are signs that something may be going on, so you may want to have a chat, follow-up, monitor and ask for help.



"Refers to any parent, guardian or care-giver in the role









HEALTHY RELATIONSHIPS: NAVIGATING CYBERBULLYING AND CYBERVIOLENCE

Bullying Cyberviolence What should I know? Luring 

**Emotional Harm** 

When navigating cyberviolence and cyberbullying, you are not alone! Parents and school leaders must proceed in knowledge and not in fear when working together to keep children safe.



Healthy Relationships: Navigating cyberbullying and cyberviolence

### **Restorative Practice**

6 6 Healthy relationships are based on respect, caring, empathy, trust, and dignity, and thrive in an environment in which diversity is honoured and accepted.

Ontario Health and Physical Education Curriculum (2015)

Restorative practice is a strategy that can be used in response to cyberbullying and cyberviolence in schools and on social media. Restorative practices complement the Healthy Relationships: Navigating Cyberbullying and Cyberviolence Placemat (Proactive and Reactive).

Restorative practice is proactive in that it supports well-being by building and strengthening a safe and caring school culture. It is effective when responding to an incident by seeking to repair and restore relationships. This approach allows administrators to consider a different way of thinking about harm, the people involved and the responses to the harm.

When leading or facilitating a restorative practice approach, principals and vice-principals know that restorative practice

- · helps the individuals involved to own and reflect on their actions
- · seeks to make it as right as possible for those harmed
- · involves the school community in helping both the person(s) who harmed and those who have been harmed and
- · acknowledges that those who harmed need healing as well.

Restorative practices also include preventive measures designed to build skills and capacity 🧻 🧻 in students as well as adults.

Smith D., et al. (2015) Better Than Carrots or Sticks: Restorative Practices for Positive Classroom

#### Restorative practice offers benefits to the

- school community (reduced repeat occurrences, increased safety, stronger community)
- · student/community member who was harmed (empowerment, recovery and satisfaction) and
- · student/community member who caused the harm (opportunity to make things right, put the incident behind them in a timely manner).

Public Safety Canada offers more information on restorative practice's impact on participant health. LEARN MORE











Relationship

Responsibilit

Respect

Reintegration

The 5 R's of

Restorative

Practice







## **CPCO** Website

Healthy Relationships: Navigating Cyberbullying and Cyberviolence

"This is my commandment, that you love one another as I have loved you." John 15:12

### **Helping Students Help Students**

Principals and vice-principals want to assist you because you are a friend, ally, parent/guardian or witness to a student who has been hurt.

### Do you know that principals/vice-principals know that...

- · students who have been bullied tend to reach out to their friends first?
- · your relationship to someone who has been hurt is important in their healing process?
- · you may be the difference for someone who was hurt?
- · all incidents of cyberbullying must be taken seriously?
- students may be hesitant to speak up for fear of repercussions, being judged, not being believed, losing their device, being disciplined or even being outed?

Principals and vice-principals are here to help YOU...too!

#### Did you know...

- · most cyberbullies and victims know each other?
- 50% of youth and 30% of parents/guardians say they have witnessed cyberbullying?
- 65% of youth say that they would tell a friend over a parent/guardian or trusted adult?

#### So what can you do to help?

- · Trust your principal or vice-principal to help you!
- · Do not respond to the texts or messages
- Block the user
- · Adjust your privacy settings
- Report the behaviour through the social media site, to your teachers, your parent/guardian or another trusted adult
- · Talk to someone you trust



' I give you a new commandment, that you love one another. Just as I have loved you, you also should love one another." John 13:34

Healthy Relationships: Navigating Cyberbullying and Cyberviolence

Listening to What Students Have to Say!



#### What did we learn from students? (Student Survey 2023)

- "Sometimes it's the comments on posts that affect the targeted student more than the post itself"
- Majority of students expressed serious concerns in the cyber world about harassment, bullying and violence
- . The most vulnerable student groups identify as female, racialized youth and 2SLGBTQQIA+
- · These learnings are prevalent in both elementary and secondary schools

### Top reasons students do not report cyberviolence

1 Fear of

Fear of
repercussion (being hurt or outed)
• not being believed
• being judged
• losing access to devices

2

Does not want

• personal information disclosed

• family members

Feelings of 
• shame
• humiliation

#### Students also said...

- "Not all cyberbullying is one sided and some students can lash out in response" (retaliation gets the penalty)
- "People often feel ashamed to say anything so discussing it openly and how you can stop it or having anonymous submissions would feel less stressful to young people"
- "The victims may not be the people who you expect"
- · Building a relationship before an incident occurs is critical
- · All reports are important

- · Use discretion with all reports
- Take extra precaution to create safe environments (i.e., no cell phones in change rooms)
- · Follow up with all reports
- · Consider anonymous options for reporting for fearful victims
- · Learn the slang or culture of students
- Never discount an incident and wait for something else to happen

#### Statistics Canada says...

Online harms faced by youth and young adults: The prevalence and nature of cybervictimization

RINCIPALS' EADERSHIP EVELOPMENT S

EADERSHIP













# A Leader's Proactive Approach...



L<del>E∧</del>DERSHIP

safe and healthy online interactions for their children?

Consider: inviting guest speaker at school council meetings; inserts for school agenda; parent/guardian survey; dedicate portion of the welcome September/Curriculum night to acceptable use policies and BYOD; share strategies to build healthy conversations about the digital world.

**HEALTHY RELATIONSHIPS: Navigating Cyberviolence and Cyberbullying** 





#### Ontario 🐨 PROACTIVE PLANNING (DRAFT) (Version March 2021) THIS TOOL... PROCESS WHY IS THIS IMPORTANT? RESOURCES Canadian Red Cross: Canadian teachers ranked cyberbullying the highest concern out of This tool is designed to support the School Improvement Planning six listed options-89 % said bullying and violence are serious problems in public schools Statistics Canada: Cyberbullying and Luring Process and paying specific attention to cyberviolence/bullying. Stop A Bully Canada Stop A Bully Canada: It is to be used in a reflective manner considering the current School 1 in 5 Canadian Teens have witnessed online Bullying Media Smarts Improvement Plan for Student Achievement and Well-Being (SIPSAW) PREVNet · 25% of kids between 12-15 have witnessed cyberbullying as well as the Board Plan and any Ministry of Education initiatives. Royal Canadian Mounted Police Cyber Bullying Resources 25% of girls and 17% of boys have witnessed online harassment Education and addressing the culture of understanding regarding Kids Help Phone 1 800 668 6868 51% of all teens have had negative experience with social networking prevention of cyber violence/bullying can lead to powerful effects in 16% said someone posted an embarrassing photo of them Victim Services Toronto: T.E.A.R.™ (Teens Ending Abusive school communities. Awareness is powerful and sets the stage for a • 76% of educators consider cyberbullying as big an issue as smoking (75%) and positive learning atmosphere to emerge. Relationships) Social Media Engagement #TEARtalk drugs (75%) 1 in 4 educators have been cyberharassment victims Ontario's Strategy to End Human Trafficking: Sex traffickers often recruit and groom by becoming a 'trusted' friend POLICIES/PROCEDURES/PROTOCOLS GENERAL GUIDING QUESTIONS CONTACTS · What is cyberviolence/bullying? · Is cybersafety being addressed in school/class planning in age Download and become familiar with: Complete the Name and phone Number in the event of a reportable cyber violent incident, according to board protocols. appropriate ways in a pro-active manner? Education Act - relevant sections What does my school community need to understand about School Superintendent: Local Board Code of Conduct (online code of conduct) cvberviolence? Acceptable use policy and Bring Your Own Device (BYOD) Safe School Personnel cyberyiolence: · How is information shared? Police and school board procedures and protocol Safe and Accepting Schools Team: · What is the role of school/community supports? Media Relations (public relations) Personnel: · How might I handle an incident of cyberviolence/bullying? PPM 144 - Bullving Prevention and Intervention Police Division (liaison officer): · What are the best or promising practices that need to be PPM 145 - Progressive Discipline and Promoting Positive Student Behaviour School social worker/attendance counselor: Publication of an intimate image without consent (Criminal Code, 1985, c. C-46, S.162.1) Crisis Response Team Lead: . What can I do today to help students avoid pitfalls in our digital Child Protection Laws dealing with cyberviolent/bullying Incidents Victim Services (local): Child Pornography (Criminal Code, 1985, c. C-46, 163.1) Crime Stoppers: https://222tips.com/: 1 (800) 222 TIPS (8477) · How are we creating safe digital citizens in our school? Child Pornography Reporting Act, 2008, S.O. 2008, c. 21 - Bill 37 Police Radio Room: What is the duty to report? Police Provincial/Local: PLANNING **AWARENESS** STUDENTS What are some opportunities for students to learn about and become aware of cyberviolence/bullving? (integrated into curriculum) The landscape is constantly changing for our students and it requires Consider: proactive assemblies, invite guest speakers; conduct student safety survey; inserts for student agendas; student council meetings; question and answer us to be aware of and monitor the following: forum for students; review acceptable use policy and BYOD; digital leadership among students, online etiquette "see something, say something" responsibility; law Celebration and recognition of inclusive activities (pink shirt, white ribbon, anti-bully, violence against women, mental health awareness month) · Mental Health and Well-Being STAFF Student Achievement What are some ways to develop staff awareness of professional obligations with OCT (professional advisory) and with school board? Noticeable differences in attendance, demeanor, appearance, What opportunities are there for staff to access resources to promote awareness and positive learning environments online? peer and parental relations etc. Consider: various methods of sharing of information with staff; insert in internal message systems; including agenda items on various committees (health and Societal trends (i.e. Human Trafficking, risky behavior) safety, CCC, etc.); offer support for online training and education; review acceptable use policies. · Technological trends (i.e. social media platforms, evolving PARENTS/GUARDIANS social media features) What are some opportunities for parents to learn about cyberviolence/bullying? Are there specific pieces of information that parents/guardian need to promote





# A Leader's Reactive/Responsive Approach...

#### HEALTHY RELATIONSHIPS: Navigating Cyberviolence and Cyberbullying

Funding provided by:





ASSOCIATION PROJECTS REACTIVE PLANNING (DRAFT) (Version November 2019)





### THIS TOOL...

is designed to assist in dealing with a cyberviolent incident and provides:

- · Current understandings and definitions
- Thought process for IMMEDIATE, SHORT-TERM and LONG-TERM actions
- Considerations for students, staff, parents and community members
- · A critical piece entitled Best Practices

#### **General Guiding Questions**

- What has happened? (Identify all definitions that apply to this incident)
- · School and/or criminal investigation?
- · What is being done? (Consult Board policies, procedures and practices)
- Who needs to be notified? (Consult Board policies, procedures and practices)
- · What is the potential for escalation?

#### RESPONSE

#### IMMEDIATE

- Are the student(s) in need of immediate support and/or protection?
- Criminality? (Is it illegal or is it inappropriate?) Do police need to be called? If so, secure evidence and notify board personnel (see Best Practices)
- Consent: was it obtained and mutual?
- . Who was involved in this incident? Age: identify age of all involved
- What transpired? (Incident, time, date, location)
- Was the incident captured, recorded, if so how? Does it involve self or others?
- Was the recorded incident distributed? How? To whom?
- . How widely was the image shared? Containment? Are more schools involved?
- Securing evidence (see Best Practices)

#### SHORT TERM

- Who needs to be notified? (Superintendent, Parents/Guardians, Board Personnel)
- Supports (PSW, child youth worker, children aid society, guidance and student success, victim services, chaplain, community agencies, public health, school based mental health team)
- Complete documentation
- Consequences (discipline, support and reentry if necessary)

#### LONG TERM

- Staff meeting
- · Review content of staff and student agenda
- · Plan professional development for staff and school council
- Investigate other proactive measures (review current practice and process)
- Community and Parent outreach

### **DEFINITIONS** (common language across sectors)

Child: Individuals under the age of 12 years old Youth: Individuals aged 12 – 17 years old Adult: Individuals aged 18 years and older

Cyberviolence: Umbrella term used to describe a wide range of online behaviours which are intentionally done to hurt others. Including but not limited to Cyberbullying, Cyberharassment, Cyber Sexual Harassment, Sextortion, Luring and non-consensual distribution of intimate images. Child Pornography: A photographic, film, video or other visual representation, whether or not it was made by electronic or mechanical means, including written and audio recordings (ex. text-based chats, voice messages and video conversations)

(i) that shows a person who is or is depicted as being under the age of eighteen years and is engaged in or is depicted as engaged in explicit sexual activity, or

(ii) the dominant characteristic of which is the depiction, for a sexual purpose, of a sexual organ or the anal region of a person under the age of eighteen years.

Cyberbullying: Behaviour directed towards another individual or group with the intent to cause emotional harm through the use of technology such as the internet and electronic devices. Including but not limited to hateful/insulting text messages/emails, private and public messages online, non-consensual revealing of an individual's sexual orientation, gender identity or gender expression, making fake accounts on social networking sites to ridicule others, spreading rumours/gossiping about other people online.

Cyberharassment: Repeated unwanted communication with another individual through the use of technology either directly or indirectly including but not limited to text messages, e-mails, private and public messages online.

Cyber Sexual Harassment: Repeated unwanted communication of a sexual nature with another individual through the use of technology either directly or indirectly including but not limited to text messages, e-mails, private and public posts. This can include sexual name-calling, sexual putdowns, intimidating sexual jokes, non-consensual revealing of an individual's sexual orientation, gender identity or gender expression, sending, receiving or requesting unwanted sexual images.

Human Trafficking: Recruitment, transportation, transfer, harbouring, or receipt of persons by improper means for illegal purposes including sexual exploitation and forced labour.

Luring: Any individual who by means of telecommunication, communicates with anyone under the

age of 18 yrs old, for the purpose of committing a sexual crime such as but not limited to sexual assault, creating child pornography and sexual exploitation. Telecommunication can include text messages, emails, online private and public posts.

Sexting: The act of individuals who consensually create, send and share sexual images and/or videos and/or engage in text-based conversations of a sexual nature with their peers via the internet, electronic devices and/or any other means of communication.

Sextortion: Anyone who uses another individual's intimate images to threaten them into sending more intimate images and/or videos by means of electronic devices and/or the internet.

Online Grooming: is when a person builds an emotional connection with a child/young person to gain their trust for the purposes of sexual abuse, sexual exploitation or trafficking via social media or internet.

#### BEST PRACTICES

- Contact police if you believe a criminal offence has occurred
- Follow board/school policies/procedures and respective police school board protocols
- Turn off/secure/confiscate the personal electronic device from the student and have someone witness when you do so
- Not recommend that you search the device unless you believe there is an immediate threat to the safety of a student/child
- Not recommend that you send, save, share or print any images from the device
- Document details of the incident
- Inform relevant board personnel
- \*\*Potential legal repercussions for viewing, possessing and/or sharing child pornography can occur

NOTES:



## Your Thoughts...



### L<del>EA</del>ÐERSHIP

### **HEALTHY RELATIONSHIPS: Navigating Cyberviolence and Cyberbullying**

PROACTIVE PLANNING (DRAFT) (Version March 2021) WHY IS THIS IMPORTANT?

Statistics Canada: Cyberbullying and Luring



#### THIS TOOL... PROCESS This tool is designed to support the School Improvement Planning Process and paying specific attention to cyberviolence/bullying. It is to be used in a reflective manner considering the current School Improvement Plan for Student Achievement and Well-Being (SIPSAW) as well as the Board Plan and any Ministry of Education initiatives.

Canadian Red Cross: Canadian teachers ranked cyberbullying the highest concern out of six listed options—89 % said bullying and violence are serious problems in public schools

- . 1 in 5 Canadian Teens have witnessed online Bullying
- · 25% of kids between 12-15 have witnessed cyberbullying
- · 25% of girls and 17% of boys have witnessed online harassment
- 51% of all teens have had negative experience with social networking
- · 16% said someone posted an embarrassing photo of them
- 76% of educators consider cyberbullying as big an issue as smoking (75%) and

Ontario's Strategy to End Human Trafficking: Sex traffickers often recruit and groom by becoming a 'trusted' friend

#### · What is cyberviolence/bullying?

positive learning atmosphere to emerge.

GENERAL GUIDING QUESTIONS · Is cybersafety being addressed in school/class planning in age appropriate ways in a pro-active manner?

Education and addressing the culture of understanding regarding

prevention of cyber violence/bullying can lead to powerful effects in

school communities. Awareness is powerful and sets the stage for a

- . What does my school community need to understand about cyberviolence?
- · How is information shared?
- · What is the role of school/community supports?
- How might I handle an incident of cyberviolence/bullying?
- . What are the best or promising practices that need to be explored?
- · What can I do today to help students avoid pitfalls in our digital world?
- . How are we creating safe digital citizens in our school?
- . What is the duty to report?

. 1 in 4 educators have been cyberharassment victims

#### POLICIES/PROCEDURES/PROTOCOLS

#### Download and become familiar with:

Education Act - relevant sections

Local Board Code of Conduct (online code of conduct) Acceptable use policy and Bring Your Own Device (BYOD) Police and school board procedures and protocol

#### PPM 144 - Bullying Prevention and Intervention

PPM 145 - Progressive Discipline and Promoting Positive Student Behaviour

Publication of an intimate image without consent (Criminal Code, 1985, c. C-46, S.162.1)

Child Protection Laws dealing with cyberviolent/bullying Incidents

Child Pornography (Criminal Code, 1985, c. C-46, 163.1)

#### Child Pornography Reporting Act, 2008, S.O. 2008, c. 21 - Bill 37

#### STUDENTS

What are some opportunities for students to learn about and become aware of cyberyiolence/bullying? (integrated into curriculum)

Consider: proactive assemblies, invite guest speakers; conduct student safety survey; inserts for student agendas; student council meetings; question and answer forum for students; review acceptable use policy and BYOD; digital leadership among students, online etiquette "see something, say something" responsibility; law Celebration and recognition of inclusive activities (pink shirt, white ribbon, anti-bully, violence against women, mental health awareness month)

What are some ways to develop staff awareness of professional obligations with OCT (professional advisory) and with school board?

What opportunities are there for staff to access resources to promote awareness and positive learning environments online?

Consider: various methods of sharing of information with staff; insert in internal message systems; including agenda items on various committees (health and safety, CCC, etc.); offer support for online training and education; review acceptable use policies.

What are some opportunities for parents to learn about cyberviolence/bullying? Are there specific pieces of information that parents/guardian need to promote safe and healthy online interactions for their children?

Consider: inviting guest speaker at school council meetings; inserts for school agenda; parent/guardian survey; dedicate portion of the welcome September/Curriculum night to acceptable use policies and BYOD; share strategies to build healthy conversations about the digital world.

#### **HEALTHY RELATIONSHIPS: Navigating Cyberviolence and Cyberbullying**

REACTIVE PLANNING (DRAFT) (Version November 2019)

Funding provided by:



LEADERSHIP THIS TOOL...

Stop A Bully Canada

Media Smarts



Current understandings and definitions

A critical piece entitled Best Practices

School and/or criminal investigation?

What is the potential for escalation?

· Consent: was it obtained and mutual?

Securing evidence (see Best Practices)

Complete documentation

ONG TERM

What transpired? (Incident, time, date, location)

Was the recorded incident distributed? How? To whom?

· Consequences (discipline, support and reentry if necessary)

· Plan professional development for staff and school council

· Review content of staff and student agenda

· Community and Parent outreach

**General Guiding Questions** 

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Thought process for IMMEDIATE, SHORT-TERM and LONG-TERM actions

What has happened? (Identify all definitions that apply to this incident)

What is being done? (Consult Board policies, procedures and practices)

· Are the student(s) in need of immediate support and/or protection?

secure evidence and notify board personnel (see Best Practices)

. Who was involved in this incident? Age: identify age of all involved

Who needs to be notified? (Consult Board policies, procedures and practices)

. Criminality? (Is it illegal or is it inappropriate?) Do police need to be called? If so,

· Was the incident captured, recorded, if so how? Does it involve self or others?

How widely was the image shared? Containment? Are more schools involved?

Who needs to be notified? (Superintendent, Parents/Guardians, Board Personnel)

Investigate other proactive measures (review current practice and process)

· Supports (PSW, child youth worker, children aid society, guidance and student success,

victim services, chaplain, community agencies, public health, school based mental health

· Considerations for students, staff, parents and community members

RESOURCES

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### BEST PRACTICES

- Contact police if you believe a criminal offence has occurred
- Follow board/school policies/procedures and respective police school board protocols
- · Turn off/secure/confiscate the personal electronic device from the student and have someone witness when you do so
- · Not recommend that you search the device unless you believe there is an immediate threat to the safety of a student/child
- · Not recommend that you send, save, share or print any images from the device
- · Document details of the
- Inform relevant board personnel

\*Potential legal repercussions for viewing, possessing and/or sharing child pornography can occur







# **Placemat Tool Survey**



Follow-up Survey on Proactive and Reactive Place Tools

Reminder:

Session 2 January 23 Who do leaders talk to? What can leaders

do?

**Session 3 March 18** What's new for leaders in the Evolving

Digital Landscape

Session 4 May 1 How do leaders plan?







## Contact us



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